

MedXcellence Nuclear Medicine Survey

FACILITY INFORMATION

1) Contact Information:

First Name: _____

Last Name: _____

Credentials: _____

Hospital/Institution/Practice Name: _____

Title/Role of Person Completing Survey: _____

Address 1: _____

Address 2: _____

City/Town: _____

State: _____

Zip: _____

Email Address: _____

Phone Number: _____

Group ID: _____

DEMOGRAPHIC INFORMATION

2) Ownership Model

- Private
- Employed Academic
- Employed Foundation/Practice Model
- Employed Hospital/Health System
- Professional Services Agreement (PSA)

ORGANIZATIONAL - GOVERNANCE

3) Are you completing this Nuclear Medicine Cardiology survey as a(n): (Check all that apply)

- Outpatient Ambulatory Department (HOPPS)
- Inpatient Department
- Practice Group

4) Does your Nuclear Medicine Cardiology Department report to:

- Cardiology
- Radiology
- Other: _____

5) Is your Nuclear Medicine Cardiology Inpatient Department governed by:

- Cardiology
- Radiology
- Other, please list: _____

6) Is your Nuclear Medicine Cardiology Department accredited through:

- ICANL
- ACR
- Joint Commission
- Other, please list: _____
- Not Accredited

7) Does your Nuclear Medicine Cardiology Department have a Medical Director?

- Yes
- No

8) Does your Nuclear Medicine Cardiology Department have a Technical Director?

- Yes
- No

9) Does your Nuclear Medicine Cardiology Inpatient Department have the same Medical Director for Ambulatory services?

- Yes
- No
- N/A

10) Does your Nuclear Medicine Cardiology Inpatient Department have the same Technical Director for Ambulatory services?

- Yes
- No
- N/A

ORGANIZATIONAL - PERFORMANCE MANAGEMENT

11) Does your Nuclear Medicine Cardiology Department offer: (Check all that apply)

- Nuclear SPECT
- SPECT CT
- Nuclear PET
- PET CT

12) Does your Nuclear Medicine Cardiology Department SEPARATELY survey patients about their satisfaction, outside of the Health System Inpatient /Ambulatory Outpatient survey tool?

- Yes
- No
- N/A

13) Are those satisfaction results shared with the department physicians?

- Yes
- No

14) Are those satisfaction results blinded so as not to identify interpreting providers?

- Yes
- No

15) Does your Ambulatory/Outpatient Nuclear Medicine Cardiology SPECT Department typically perform patient services in:

- < 150 minutes
- < 180 minutes
- > 180 minutes
- We run 2-day protocols on all patients
- Other, please list: _____

16) Does your Nuclear Medicine Cardiology department report on the following: (Check all that apply)

- Time to first available open slot
- Capacity/fill rate
- On-time starts
- Incomplete studies
- Unbilled studies
- No show patients

17) Does your organization have a mechanism to track and report referring physician satisfaction?

- Yes
- No

OPERATIONAL - ACCESS FOCUSED

18) My ambulatory outpatient nuclear medicine department requires the following performance standards: (Check all that apply)

- All Nuc SPECT studies are interpreted same day with results delivered the same day
- All Nuc SPECT studies are interpreted within 24 hours with results delivered within 24 hours
- All patients with abnormal test results are given a live consult with a provider
- All abnormal results are communicated to the referring physician by the interpreting physician

19) For standard patients, must your nuclear medicine cardiology department perform the study within 5 days or less?

- Yes
- No

20) For urgent patients, must your nuclear medicine cardiology department perform the study within 2 days?

- Yes
- No

21) What non-traditional hours of service does your ambulatory outpatient nuclear medicine cardiology department routinely provide? (Check all that apply)

- Evenings
- Early Morning
- Weekends
- No non-traditional outpatient clinic hours of operation

OPERATIONAL - HR TALENT

22) Does your Nuclear Medicine Cardiology Department offer CME dollars for:

- Medical Staff Only
- Technical Staff Only
- All of the Above
- None of the Above

OPERATIONAL - PHYSICIAN RESOURCE MANAGEMENT

23) Does your organization have the technology and infrastructure to offer remote reading capability for Nuclear Medicine Cardiology interpreting providers, throughout your healthcare network?

- Yes
- No

24) Do you have a consolidated Nuclear Medicine Cardiology reading service so that assigned readers from the interpretation pool have regular reading assignments?
(verses each provider reading his/her own studies?)

- Yes
- No

OPERATIONAL - PROCESS MANAGEMENT

25) Does your Nuclear Medicine Cardiology Department have an equipment replacement and refresh policy/process to ensure technical superiority of testing equipment?

- Yes
- No

26) Does your Nuclear Medicine Cardiology Department have a standard written clinical protocol for nuclear technicians to ensure efficacious and timely studies?
(This protocol will include prep, imaging and stressing components of the study.)

- Yes
- No

OPERATIONAL - SUPERIOR IT

27) Does your Nuclear Medicine Cardiology Department have a CVIS PACS system?

- Yes
- No

28) Does your Nuclear Medicine Cardiology Department provide a clinical decision support tool that is embedded in your EMR?

- Yes
- No

29) Does that Nuclear Medicine clinical decision support tool offer functionality to referring physicians throughout your shared EMR network to accessible to PCPs?

- Yes
- No

CLINICAL - CLINICAL STANDARDIZATION

30) Do you have a choice in Nuclear Stress Agents used in your Nuclear Medicine Cardiology Department?

- Yes
- No

31) Which stress agents are used in your Nuclear Medicine Cardiology Department:
(Check all that apply)

- Adenosine
- Dobutamine
- Lexiscan
- Persantine

32) If Nuclear Stress Agent use is standardized within your Nuclear Medicine Cardiology Department, where was that final decision reached:

- Supply Chain
- Physician Clinical Imaging Committee
- P&T Committee Pharmacy and Therapeutics
- Department of Cardiology
- Other, please list: _____

33) Do you have a standard clinical protocol for Nuclear Medicine Cardiology stress agent selection regardless of original referring physician order?

- Yes
- No

34) Does your Nuclear Medicine Cardiology Department have a standard written clinical procedure for administration of IV tracers?

- Yes
- No

35) Does your Nuclear Medicine Cardiology Department have standard written protocols for managing acute medical emergencies in the testing center?

- Yes
- No

36) If your Nuclear Medicine Cardiology Department has more than one ambulatory location, do they all follow the same standardized clinical operating protocols?

- Yes
- No
- N/A

CLINICAL - QUALITY MANAGEMENT

37) Does your Nuclear Medicine Cardiology Department have minimal standards for reporting and quality assurance for reader interpretations?

- Yes
- No

38) Does your Nuclear Medicine Cardiology Department's formalized quality assurance process consist of: (Check all that apply)

- Cath Correlations
- Intraobserver Correlations
- Quality Assessment
- None of the above

39) Does your Nuclear Medicine Cardiology Department have a quality assurance process for managing those interpretations that fall under the standards and follow-up with the interpreting provider?

- Yes
- No

40) Does your Nuclear Medicine Cardiology Department have minimal standards for reporting and quality assurance for your nuclear technicians on their image capture?

- Yes
- No

41) Does your Nuclear Medicine Cardiology Department have a process for managing those images that fall under your standards and follow-up with the performing technician?

- Yes
- No

42) Does your Nuclear Medicine Cardiology Department have formalized quality assurance meetings for both your physicians and staff, at a minimum of two times per year?

- Yes
- No

43) Does your Nuclear Medicine Cardiology Department have formalized staff training and competency review requirements on an annual basis?

- Yes
- No

44) Does your Nuclear Medicine Cardiology Department have a critical results policy that outlines action required by both the testing staff and physicians?

- Yes
- No

45) Are these results communicated: (Check all that apply)

- Via Phone
- Via Fax
- Before 5 pm Only
- Any Time
- Other, please list: _____

46) Do your interpreting physicians have access to past Nuclear Medicine Cardiology studies (images and reports) for comparison purposes?

- Yes
- No

47) Do your interpreting physicians have access to other past Cardiology studies (images and reporting) like angiography and cardiac cath for comparison and correlation purposes?

- Yes
- No

48) Do you report the comparison within your final report?

- Yes
- No

49) Does your Nuclear Medicine Cardiology Department have a training protocol/standard for physician and non-physician performance of Nuclear Medicine Cardiac stress testing?

- Yes
- No

50) Does your Nuclear Medicine Cardiology Department have a standard requiring Advanced Cardiac Life Support Certification (ACLS) for at least one clinical staff member in your testing area?

- Yes
- No

51) Does your Nuclear Medicine Cardiology Department have a standard that all RNs, Advanced Practice Providers and Physicians involved in Nuclear Stress testing be ACLS certified?

- Yes
- No

52) Do you have a dedicated crash cart w/defibrillator and standardized supply placement for Nuclear Medicine Cardiology Stress Testing Patient Support?

- Yes
- No

53) Does your Nuclear Medicine Cardiology Department have an identified Code Team for Stress Testing Support?

- Yes
- No

54) Does your Nuclear Medicine Cardiology Department hold regular drills to ensure readiness and competency in responding to Stress Testing emergency codes?

- Yes
- No

55) Does your Nuclear Medicine Cardiology Department have interpretation volume standards to maintain provider privileges?

- Yes
- No

56) Does your Nuclear Medicine Cardiology department have standards for review of appropriate use in conjunction with ordering of the imaging study?

- Yes
- No

57) Does your Nuclear Cardiology Department (IP, OP or Ambulatory) have a mechanism to track documentation for Appropriate Use Criteria (AUC)?

- Yes
- No

58) Do you track Nuclear Medicine Cardiology Appropriate Use Criteria (AUC) documentation at the individual physician level?

- Yes
- No

TRANSFORMATIONAL - INNOVATIVE CARE DELIVERY

59) Do your Nuclear Medicine cameras utilize:

- Solid State Detector
- Crystals
- Both

60) Have been successful at reducing radiation dosimetry in the last 6 months?

- Yes
- No

61) Please explain how in the text box below.

62) Does your Nuclear Medicine Cardiology Depart use any of the following: (Check all that apply)

- Stress first/Stress only protocols
- Low dose protocols
- Weight based dose protocols
- Ultra-fast imaging capability
- Attenuation Correction

TRANSFORMATIONAL - AT RISK PAYMENT MODELS (ALT PAYMENT MODELS)

63) Does your standardized Nuclear Cardiology SPECT final report include ischemia identified within vascular territories or anatomic segments (i.e. LAD vs anteroseptal segments) to better correlate to the NCDR requirements?

- Yes
- No

64) Does your Nuclear Medicine Cardiology Department measure and track serial radiation dosing over the lifetime of the patient for nuclear services?

- Yes
- No

65) Does your Nuclear Medicine Cardiology Department measure and track serial radiation dosing over the lifetime of the patient for all radiologic studies?

- Yes
- No

66) Is your Nuclear Medicine Cardiology Department the preferred Nuc Lab contractor for any regional payer contracts?

- Yes
- No

67) Does your institution have any contracts with payers to provide delegated authorization to possibly eliminate pre-authorization for Nuclear Medicine Cardiology services?

- Yes
- No

TRANSFORMATIONAL - VALUE FOCUSED

68) Does your Nuclear Medicine Cardiology Department have an external peer review process in place to provide oversight and gauge provider interpretation quality?

- Yes
- No

Thank you!